13 November 2026 | Important Notice

livi: System Upgrade – Faster Payment System (FPS) Service Interruption

FPS is scheduled to have a system upgrade from Hong Kong 01:00 to 11:15 on 29 November 2026 (Sunday). Our FPS-related services will be unavailable during this period, including:

- Transfer
- QuickSave
- Direct debit authorisation
- FPS registration
- FPS bill payment

The resumption of services varies, subject to the upgrade progress. Please make alternative arrangements in advance if necessary. Thank you for your understanding.

For any enquiries, please contact liviCare via live chat or call (852) 2929 2998 during office hours.

Livi Bank Limited
28/F Oxford House, Taikoo Place
Quarry Bay, Hong Kong